

# What do you think of the JSNA website?



The Joint Strategic Needs Assessment website provides a central resource of local and national information for those who commission, provide or use health and social care services in East Sussex. The website ([www.eastsussexjsna.org.uk](http://www.eastsussexjsna.org.uk)) went live on 31 January 2012 and since then there have been over 10,800 visits by over 5,000 unique visitors to the site.

Now that the website has been live for nearly two years, and has developed considerably, we want to find out who is using the site, what for, and what further improvements need to be made.

## Using JSNA information in general:

### 1. Do you use JSNA information in your work? (tick one box)

- Regularly
- Occasionally
- Never (if you ticked 'Never', please go to Question 5)

### 2. If you do use JSNA information, where do you get it? (tick one box for each)

	Mainly	Sometimes	Rarely	Never
JSNA website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public Health team directly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Via colleagues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you ticked 'Other' please explain:

---

---

### 3. What do you mainly use the JSNA information for? (tick all that apply)

- Strategic planning
- Report writing
- Bid applications
- Commissioning services
- Research
- Other

If you ticked 'Other' please explain:

---

---

### 4. How useful have you found the JSNA information? (tick one box)

- Very useful
- Quite useful
- Mixed views
- Not very useful
- Not at all useful

If you ticked 'Not very useful' or 'Not at all useful', please tell us why:

---

---

**5. If you don't use JSNA information, please say why not: (tick all that apply)**

- I didn't know about it
- I don't know where to find it
- It's not relevant to my job
- Other

*If you ticked 'Other', please tell us why:*

---

---

## About the JSNA website

**6. Have you used the JSNA website? (please tick one)**

- Yes
- No (*if you ticked 'No', please go to Question 11*)

**7. Where did you hear about the website? (tick all that apply)**

- The East Sussex County Council website ([www.eastsussex.gov.uk](http://www.eastsussex.gov.uk))
- An NHS website
- Online search engine (for example, Google)
- Presentation at meeting or event
- Colleagues or professional contacts
- Email or newsletter
- A report or document
- Other

*If you ticked 'Other', please explain:*

---

---

**8. Please rate the JSNA information on our website: (tick one for each)**

	<i>Very good</i>	<i>Good</i>	<i>Mixed views</i>	<i>Poor</i>	<i>Very poor</i>	<i>Don't know</i>
Language	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Graphics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Presentation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Navigation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**9. Did you find what you needed on the JSNA website? (please tick one)**

- Yes
- No

*If you ticked 'No', what information couldn't you find?*

---

---

**10. Overall, how would you rate the JSNA website? (please tick one)**

- Very good
- Good
- Mixed views
- Poor
- Very poor

*If you ticked 'Poor' or 'Very poor', please tell us why:*

---

---

**11. Which of these best describes you?**

- Health and Social Care commissioning (local authority)
- Clinical Commissioning Group (CCGs)
- Health or Social Care provider
- GP
- Other healthcare professional
- Voluntary sector
- Recipient or client of health and social care
- Other

*If you ticked 'Other', please explain:*

---

## Developing the JSNA website and resources

**12. What type of information are you most likely to want to look for on the JSNA website?**

---

**13. Are there any sections, reports or information you would like to see in future?**

---

**14. As a direct response to feedback last year, it's now possible to sign up to an email distribution list, which will let you know what we have updated on the website each month. If you'd like to join, please leave your name and email address below:**

---

**15. Do you have any other comments about the JSNA website?**

---

---

**Thank you for completing this survey.**

**Please return your survey by 13 April 2014**

To: Flora Aldridge, A floor, North Block, County Hall, St Anne's Crescent, Lewes BN7 1UE

**What happens next?**

The findings from this consultation will go in a report to the Health and Wellbeing board in July 2014, and will inform our action plan for the next year.