

Libraries Consultation

Opening Hours Consultation

eastsussex.gov.uk/haveyoursay



11 January to 3 April 2016

About East Sussex Libraries

East Sussex County Council provides a range of public library and information services across the county. It's free to become a library member and gives you access to our full range of services. You don't have to be a member to visit our libraries and browse our catalogue and there are currently lots of different ways to access our services to suit your needs, including:

24 libraries

...offering book, DVD and CD borrowing services, free computer and internet access (People's Network), advice and training opportunities, community events, meeting rooms for hire and more

E-library at www.eastsussex.gov.uk/elibrary

...browse the library catalogue, make enquiries or renew items, access e-books, e-audiobooks and a range of free online reference materials, 24 hours a day

Volunteer-run home library service

...delivering books to those unable to visit libraries

Mobile library

...visiting 88 stops across the county every three weeks, offering books for adults and children, DVDs, audiobooks and reference materials. The mobile library is wheelchair accessible

Community information website at www.ESCIS.org.uk

...providing up-to-date local and community information, listing over 7,500 organisations across East Sussex and Brighton & Hove

How to take part in this consultation

We are asking for your views on our proposed changes to library opening hours in East Sussex. We are also using this opportunity to ask how you use, or would like to use, the library service. The consultation runs for 12 weeks, from **11 January to 3 April 2016**. We will do all we can to make it as easy as possible for everyone to have their say.

There are a number of ways you can give your views:

- By completing the survey online at www.eastsussex.gov.uk/haveyoursay
- By picking up a copy of the survey in a library
- By printing a copy of the survey from our website at www.eastsussex.gov.uk/haveyoursay

Completed paper surveys can be returned to the drop off points in libraries or posted back to us at:

Library Consultation, D Floor, West Block, County Hall, St Anne's Crescent, Lewes BN7 1UE

If you have a question about this consultation, need help to take part, or need a copy of the information in a different format or another language, please contact us by e-mail at library.consultation@eastsussex.gov.uk or by phone on 01273 335165.

Thank you for taking the time to complete this survey. We welcome responses from library members and non-members.

Why we are consulting

Funding for Local Government is reducing significantly. As a result, East Sussex County Council needs to save up to £90million by 2018/19. The Council is having to make some very tough choices affecting spending across all departments, including libraries.

We are considering a number of changes that could save £2million in the running costs of library services and contribute towards the County Council's overall savings plan. This includes proposals to reduce opening hours. Importantly, we are also looking to make changes in the future that will enable us to create a more modern and sustainable library service.

Proposed changes to opening hours

To make the necessary savings this consultation asks for your views on our proposals to reduce library opening hours. These proposals represent an overall reduction of around 25% of current opening hours, which would save around £500,000 each year as part of the total service savings of £2million.

We have looked in detail at all of the data we hold about the delivery of library services and conducted new surveys of our customers. From this we know that:

- 211,000 people are members of the library service in East Sussex
- 94% of library users do not visit a library every day
- Most library usage (85%) is between 10am and 5pm (including visits, transactions, Wi-Fi and People's Network public computer usage)
- More than twice the number of people visit the library between 10am to 11am than between 9am and 10am on weekdays
- Only 2-4% of issues and renewals in libraries are made after 5pm
- On Saturdays 95% more people visit the library between 10am and 11am than between 9am and 10am

Libraries are not well used at all times of the day. Therefore, in order to lessen the impact, our proposals focus on reducing library opening hours at quieter times, before 10am and after 5pm, ensuring that people have access to services across the county when they are most used.

However, closing libraries at quieter times alone will not achieve the level of savings required. With the further changes to opening hours proposed in this consultation we believe it is still possible to provide a comprehensive library service across the county.

All libraries would continue to be open during the day, at varying times throughout the week. The 12 libraries currently open later than 5.30pm would be open on Thursday evenings until 6pm. Libraries will remain open on Saturdays. The E-library and the mobile library service are not affected by the proposals.

Please note that full details of our proposed changes to opening hours for each library are included in the appendix at the end of this consultation pack.

What happens next?

These are draft proposals and we welcome your views on them, as well as your alternative proposals for changes to opening hours. For example, in instances where we are proposing that a library should close for a morning or afternoon, do you think we have got this right? Are there alternative patterns of opening hours that would better suit your local community? In addition, we welcome any alternative proposals, other than reducing opening hours, which could help us achieve the savings we need to make from the library service.

Your views will enable us to develop final proposals for the County Council's Cabinet in summer 2016. It is intended that any changes to opening hours would be implemented in autumn 2016.

How you use the library service

Q1 Have you used the library service in the last 12 months, or has anyone accessed it on your behalf?

- Yes, myself (Please go to question 2)
- Yes, someone has accessed it on my behalf (Please go to question 2)
- No (Please go to question 3)

Q2 If you answered yes to question 1, which of the following best describes why you use the library and information service? (please tick all boxes that apply)

- | | | | |
|--|--------------------------|--|--------------------------|
| Job seeking..... | <input type="checkbox"/> | Finding out about other local/central government services..... | <input type="checkbox"/> |
| For education/training | <input type="checkbox"/> | Health..... | <input type="checkbox"/> |
| For leisure and enjoyment | <input type="checkbox"/> | My job/business | <input type="checkbox"/> |
| To support a child/young person's learning and enjoyment (16yrs and under) | <input type="checkbox"/> | Other* | <input type="checkbox"/> |
| Socialising..... | <input type="checkbox"/> | | |

*Other, please specify:

Please go to question 4

Q3 If you answered no to question 1, which of the following best describes why you currently do not access library services? (please tick all boxes that apply)

- I don't need to use the library services currently provided.....
- I don't have time
- Library opening hours are not convenient for me
- The libraries' locations are not convenient for me
- I have difficulty visiting my library for health reasons.....
- I don't have access to a computer or mobile device to use the E-library services
- I didn't know that I could access library services online
- Other*

*Other, please specify:

Please go to question 4

Q4 Below is a list of the services we currently provide in the library service. From this list, what do you think are the five most important services that should be provided? (Please tick five boxes only)

- Access to computers and Wi-Fi for finding out about and applying for services like social care, children's services and state benefits.....
- Advice and training to help people to learn new skills or look for and apply for jobs.....
- Events for adults (e.g. talks by authors, reading groups etc.)
- Events for children and young people that encourage and help them to read
- Information points where you can ask a member of staff about local services (e.g. health, social care, children's services) and jobs
- Materials (i.e. books, CDs, DVDs, e-books) for adults to borrow for leisure and enjoyment
- Materials for adults to borrow for other reasons (e.g. literacy, health, education, financial etc.).....
- Materials for children and young people to borrow for leisure, enjoyment and literacy
- Quiet spaces where people can read or study
- Reference materials (paper and electronic versions) including newspapers, encyclopaedias and other resources that people use to look up information.....
- Spaces that can be rented out by local groups and businesses

Q5 Is there anything else you think a library service should provide to better meet the needs of the community in the future?

Proposed changes to library opening hours

In the appendix at the back of this questionnaire you will find details of the proposed changes to opening hours for each library. Question 6 below is for general comments about the proposals. If you would like to comment on specific proposed changes at your local library, or any other library, please read the information about that library and then complete questions 7 to 12. An additional page is available if you want to comment on more than one library.

- Q6 If you have any general comments or suggestions you would like to make about our proposed 25% reduction to library opening hours, please use the space provided below. In addition, if you have any alternative proposals, other than reducing opening hours, that could achieve the savings, please list them here.

If you do not wish to comment on proposed changes to a specific library, please go straight to question 13.

Q7 Which library are you commenting on? (please tick one box only)

| | | | | | | | |
|------------------|--------------------------|------------------|--------------------------|-------------------|--------------------------|-----------------|--------------------------|
| Battle | <input type="checkbox"/> | Hampden Park ... | <input type="checkbox"/> | Mayfield | <input type="checkbox"/> | Ringmer..... | <input type="checkbox"/> |
| Bexhill..... | <input type="checkbox"/> | Hastings | <input type="checkbox"/> | Newhaven | <input type="checkbox"/> | Rye | <input type="checkbox"/> |
| Crowborough..... | <input type="checkbox"/> | Heathfield | <input type="checkbox"/> | Ore | <input type="checkbox"/> | Seaford..... | <input type="checkbox"/> |
| Eastbourne | <input type="checkbox"/> | Hollington | <input type="checkbox"/> | Peacehaven | <input type="checkbox"/> | Uckfield | <input type="checkbox"/> |
| Forest Row | <input type="checkbox"/> | Langney..... | <input type="checkbox"/> | Pevensey Bay..... | <input type="checkbox"/> | Wadhurst..... | <input type="checkbox"/> |
| Hailsham | <input type="checkbox"/> | Lewes..... | <input type="checkbox"/> | Polegate | <input type="checkbox"/> | Willingdon..... | <input type="checkbox"/> |

Q8 How often do you usually visit this library? (please tick one box only)

| | | | |
|---------------------------|--------------------------|-----------------------|--------------------------|
| Daily | <input type="checkbox"/> | Every six months..... | <input type="checkbox"/> |
| Once or twice a week..... | <input type="checkbox"/> | Less often | <input type="checkbox"/> |
| Fortnightly | <input type="checkbox"/> | Never* | <input type="checkbox"/> |
| Once a month | <input type="checkbox"/> | | |

***If never, please go to question 12**

Q9 What time of day do you usually visit this library? (please tick all boxes that apply)

| | | | | | |
|-------------------|--------------------------|-----------------|--------------------------|-----------------|--------------------------|
| Before 10am | <input type="checkbox"/> | 12pm - 2pm..... | <input type="checkbox"/> | After 5pm | <input type="checkbox"/> |
| 10am - 12pm | <input type="checkbox"/> | 2pm - 5pm..... | <input type="checkbox"/> | | |

Q10 Will you still be able to use this library during the proposed new hours?

| | | | |
|-----------|--------------------------|-----------|--------------------------|
| Yes | <input type="checkbox"/> | No* | <input type="checkbox"/> |
|-----------|--------------------------|-----------|--------------------------|

*If no, please tell us why

Q11 If you answered no to question 10, would you have access to an alternative library?

| | | | |
|-----------|--------------------------|----------|--------------------------|
| Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
|-----------|--------------------------|----------|--------------------------|

Q12 Do you have any other comments you would like to make about the proposal for this library?

Additional page — please use if you would like to comment on another library

Q7a Which library are you commenting on? *(please tick one box only)*

| | | | | | | | |
|------------------|--------------------------|------------------|--------------------------|-------------------|--------------------------|-----------------|--------------------------|
| Battle | <input type="checkbox"/> | Hampden Park ... | <input type="checkbox"/> | Mayfield | <input type="checkbox"/> | Ringmer..... | <input type="checkbox"/> |
| Bexhill..... | <input type="checkbox"/> | Hastings | <input type="checkbox"/> | Newhaven | <input type="checkbox"/> | Rye | <input type="checkbox"/> |
| Crowborough..... | <input type="checkbox"/> | Heathfield | <input type="checkbox"/> | Ore | <input type="checkbox"/> | Seaford..... | <input type="checkbox"/> |
| Eastbourne..... | <input type="checkbox"/> | Hollington | <input type="checkbox"/> | Peacehaven | <input type="checkbox"/> | Uckfield | <input type="checkbox"/> |
| Forest Row..... | <input type="checkbox"/> | Langney..... | <input type="checkbox"/> | Pevensey Bay..... | <input type="checkbox"/> | Wadhurst..... | <input type="checkbox"/> |
| Hailsham | <input type="checkbox"/> | Lewes..... | <input type="checkbox"/> | Polegate | <input type="checkbox"/> | Willingdon..... | <input type="checkbox"/> |

Q8a How often do you usually visit this library? *(please tick one box only)*

| | | | |
|----------------------------|--------------------------|------------------------|--------------------------|
| Daily | <input type="checkbox"/> | Every six months | <input type="checkbox"/> |
| Once or twice a week | <input type="checkbox"/> | Less often | <input type="checkbox"/> |
| Fortnightly | <input type="checkbox"/> | Never* | <input type="checkbox"/> |
| Once a month | <input type="checkbox"/> | | |

***If never, please go to question 12a**

Q9a What time of day do you usually visit this library? *(please tick all boxes that apply)*

| | | | | | |
|-------------------|--------------------------|------------------|--------------------------|-----------------|--------------------------|
| Before 10am | <input type="checkbox"/> | 12pm - 2pm | <input type="checkbox"/> | After 5pm | <input type="checkbox"/> |
| 10am - 12pm..... | <input type="checkbox"/> | 2pm - 5pm..... | <input type="checkbox"/> | | |

Q10a Will you still be able to use this library during the proposed new hours?

| | | | |
|-----------|--------------------------|-----------|--------------------------|
| Yes | <input type="checkbox"/> | No* | <input type="checkbox"/> |
|-----------|--------------------------|-----------|--------------------------|

*If no, please tell us why

Q11a If you answered no to question 10a, would you have access to an alternative library?

| | | | |
|-----------|--------------------------|----------|--------------------------|
| Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
|-----------|--------------------------|----------|--------------------------|

Q12a Do you have any other comments you would like to make about the proposal for this library?

About You

We want to make sure that everyone is treated fairly and equally and that no one gets left out. That's why we ask you these questions.

We won't share the information you give us with anyone else. We will only use it to help us make decisions and make our services better.

If you would rather not answer any of these questions, you don't have to.

Q13 What is your postcode?

Q14 What is your age? *(Please tick one box only)*

| | | | | | | | |
|----------------|--------------------------|---------------|--------------------------|---------------|--------------------------|--------------------|--------------------------|
| Under 16 | <input type="checkbox"/> | 35 - 44 | <input type="checkbox"/> | 65 - 74 | <input type="checkbox"/> | Prefer not to say. | <input type="checkbox"/> |
| 16 - 24 | <input type="checkbox"/> | 45 - 54 | <input type="checkbox"/> | 75 - 84 | <input type="checkbox"/> | | |
| 25 - 34 | <input type="checkbox"/> | 55 - 64 | <input type="checkbox"/> | 85+ | <input type="checkbox"/> | | |

Q15 Are you...?

| | | | | | |
|------------|--------------------------|--------------|--------------------------|------------------------|--------------------------|
| Male | <input type="checkbox"/> | Female | <input type="checkbox"/> | Prefer not to say..... | <input type="checkbox"/> |
|------------|--------------------------|--------------|--------------------------|------------------------|--------------------------|

Q16 Which of the following best describes you? *(Please tick one box only)*

| | | | |
|--------------------------|--------------------------|------------------|--------------------------|
| Self-employed | <input type="checkbox"/> | Unemployed | <input type="checkbox"/> |
| Employed full-time | <input type="checkbox"/> | Retired | <input type="checkbox"/> |
| Employed part-time | <input type="checkbox"/> | Other* | <input type="checkbox"/> |
| Student..... | <input type="checkbox"/> | | |

*If other, please specify

The Equality Act 2010 describes a person as disabled if they have a longstanding physical or mental condition that has lasted or is likely to last at least 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day to day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS, for example) are considered to be disabled from the point that they are diagnosed.

Q17 Do you consider yourself to be disabled as set out in the Equality Act 2010

| | | | | | |
|-----------|--------------------------|---------|--------------------------|------------------------|--------------------------|
| Yes | <input type="checkbox"/> | No..... | <input type="checkbox"/> | Prefer not to say..... | <input type="checkbox"/> |
|-----------|--------------------------|---------|--------------------------|------------------------|--------------------------|

Q18 If you answered yes to question 17, please tell us the type of impairment that applies to you.

You may have more than one type of impairment, so please select all that apply. If none of these apply to you please select other and give brief details of the impairment you have.

| | | | |
|-------------------------------|--------------------------|-----------------------------|--------------------------|
| Physical impairment..... | <input type="checkbox"/> | Long standing illness | <input type="checkbox"/> |
| Mental health condition | <input type="checkbox"/> | *Other..... | <input type="checkbox"/> |
| Sensory impairment..... | <input type="checkbox"/> | Prefer not to say..... | <input type="checkbox"/> |
| Learning disability | <input type="checkbox"/> | | |
| *Other, please specify | | | |

Q19 To which of these ethnic groups do you feel you belong? (source: 2011 census) *(Please tick one box only)*

| | | | | | |
|--------------------------------------|--------------------------|--|--------------------------|---------------------------------------|--------------------------|
| White British..... | <input type="checkbox"/> | Mixed White and Asian | <input type="checkbox"/> | Black or Black British Caribbean..... | <input type="checkbox"/> |
| White Irish..... | <input type="checkbox"/> | *Mixed Other | <input type="checkbox"/> | Black or Black African | <input type="checkbox"/> |
| White Gypsy/Roma | <input type="checkbox"/> | Asian or Asian British Indian | <input type="checkbox"/> | *Black Other..... | <input type="checkbox"/> |
| White Irish Traveller | <input type="checkbox"/> | Asian or Asian British Pakistani..... | <input type="checkbox"/> | Arab..... | <input type="checkbox"/> |
| *White Other | <input type="checkbox"/> | Asian or Asian British Bangladeshi | <input type="checkbox"/> | Chinese | <input type="checkbox"/> |
| Mixed White and Black Caribbean..... | <input type="checkbox"/> | *Asian Other..... | <input type="checkbox"/> | Prefer not say..... | <input type="checkbox"/> |
| Mixed White and Black African..... | <input type="checkbox"/> | | | *Other ethnic group..... | <input type="checkbox"/> |
| *Other ethnic group, please specify | | | | | |

Q20 Do you regard yourself as belonging to any particular religion or belief

Yes No..... Prefer not to say.....

Q21 If you answered yes to question 20, which one? *(Please tick one box only)*

| | | | | | | | |
|---------------------------------|--------------------------|----------------|--------------------------|--------------|--------------------------|-------------|--------------------------|
| Christian | <input type="checkbox"/> | Muslim..... | <input type="checkbox"/> | Jewish | <input type="checkbox"/> | *Other..... | <input type="checkbox"/> |
| Hindu..... | <input type="checkbox"/> | Buddhist | <input type="checkbox"/> | Sikh | <input type="checkbox"/> | | |
| *Other religion, please specify | | | | | | | |

Thank you for providing this information, your feedback is important to us.

Volunteering Opportunities

We offer a range of volunteering opportunities within the library service and are always interested in hearing from individuals or groups who would like to support and promote their local library.

If you would like to be contacted by East Sussex County Council about volunteering with the library service, please write your contact details below:

Name

How would you like to be contacted?

Telephone

E-mail

Post

Contact telephone number

E-mail

Postal Address

The information you provide will not be used for any other purposes.

Libraries Consultation

APPENDIX: DETAILS OF PROPOSED CHANGES TO LIBRARY OPENING HOURS

Proposed changes to opening hours for each library are listed alphabetically in this appendix. Please refer to this information to enable you to answer Questions 7-12 in this Opening Hours Consultation survey.

East Sussex
County Council



Battle Library

Location:

7 Market Square, Battle, East Sussex TN33 0XB

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime
- Computer help from volunteers
- Singing Stars provided by Battle Children's Centre staff

| Battle | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|--------|---------------|---------------|---------------|---------------|---------------|
| Current opening hours | closed | 09:30 - 18:30 | 09:30 - 17:00 | 10:00 - 17:00 | 9:30 - 18:30 | 9:30 - 17:00 |
| Proposed opening hours | closed | 10:00 - 16:00 | 10:00 - 13:00 | 11:00 - 18:00 | 10:00 - 17:00 | 10:00 - 17:00 |

Bexhill Library

Location:

Western Road, Bexhill on Sea, East Sussex TN40 1DY

Services available at this library:

- Books, Audiobooks, DVDs and music CDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime
- Computer help from volunteers
- Microfiche / microfilm reader

| Bexhill | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Current opening hours | 9:30 - 13:00 | 9:30 - 18:30 | 10:00 - 17:00 | 9:30 - 18:30 | 9:30 - 18:30 | 9:30 - 17:00 |
| Proposed opening hours | 10:00 - 13:00 | 10:00 - 16:00 | 13:30 - 17:00 | 11:00 - 18:00 | 10:00 - 17:00 | 10:00 - 17:00 |

Crowborough Library

Location:

Pine Grove, Crowborough, East Sussex TN6 1DH

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer and internet access (Wi-Fi expected by February 2016)
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime and Storytime
- Computer help from volunteers

| Crowborough | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Current opening hours | 9:30 - 17:30 | 10:00 - 17:30 | 9:30 - 17:30 | 9:30 - 19:00 | 9:30 - 19:00 | 9:30 - 16:00 |
| Proposed opening hours | 12:30 - 17:00 | 10:00 - 17:00 | 10:00 - 14:00 | 11:00 - 18:00 | 10:00 - 17:00 | 10:00 - 17:00 |

Eastbourne Library

Location:

Grove Road, Eastbourne, East Sussex BN21 4TL

Services available at this library:

- Books, Audiobooks, DVDs and music CDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier, fax service and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime, Storytime and Read Aloud Group
- Computer help from volunteers
- Microfiche / microfilm readers with printers
- Bookends: The Library Shop
- Learndirect courses – Monday to Friday
- Jobs Hub – Monday to Friday
- Meeting rooms for hire

| Eastbourne | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Current opening hours | 9:30 - 18:30 | 9:30 - 18:30 | 9:30 - 18:30 | 9:30 - 18:30 | 10:30 - 18:30 | 9:30 - 17:00 |
| Proposed opening hours | 10:00 - 17:00 | 10:00 - 17:00 | 10:00 - 13:00 | 10:00 - 18:00 | 10:00 - 17:00 | 10:00 - 17:00 |

Forest Row Library

Location:

The Community Centre, Hartfield Road, Forest Row, East Sussex RH18 5DZ

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer, internet and Wi-Fi access
- Photocopying and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access

| Forest Row | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------|---------------|---------------|---------------|---------------|
| Current opening hours | 14:00 - 17:00 | closed | 10:00 - 13:00 | 14:00 - 17:00 | 14:00 - 17:00 | 10:00 - 13:00 |
| Proposed opening hours | closed | closed | 10:00 - 13:00 | 14:00 - 17:00 | 14:00 - 17:00 | 10:00 - 13:00 |

Hailsham Library

Location:

Western Road, Hailsham, East Sussex BN27 3DN

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime and Storytime
- Computer help from volunteers
- Microfiche reader

| Hailsham | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------------|--------------|---------------|---------------|---------------|
| Current opening hours | 14:00 - 17:00 | 10:30 - 19:00 | 9:30 - 17:00 | 9:30 - 17:00 | 9:30 - 18:00 | 9:30 - 17:00 |
| Proposed opening hours | 12:00 - 17:00 | 12:00 - 17:00 | closed | 10:00 - 18:00 | 10:00 - 17:00 | 10:00 - 17:00 |

Hampden Park Library

Location:

Brodrick Close, Hampden Park, Eastbourne East Sussex BN22 9NQ

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime
- Computer help from volunteers
- Credit Union drop-in sessions every Monday

| Hampden Park | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|-------------------------------|-------------------------------|-----------|-------------------------------|-------------------------------|-------------------------------|
| Current opening hours | 9:30 - 13:00 14:00 - 17:00 | 9:30 - 13:00 14:00 - 17:00 | closed | 9:30 - 13:00 14:00 - 17:00 | 9:30 - 13:00 14:00 - 17:00 | 9:30 - 13:00 14:00 - 16:00 |
| Proposed opening hours | 10:00 - 13:00 | 14:00 - 17:00 | closed | 12:30 - 17:00 | 10:00 - 17:00 | 10:00 - 17:00 |

Hastings Library (including Hastings Children's Library)

Location:

Brassey Institute, 13 Claremont, Hastings, East Sussex TN34 1HE

Services available at this library:

- Books, Audiobooks, DVDs and music CDs
- Free computer and internet access (Wi-Fi expected by February 2016)
- Reference and local history materials
- Photocopier, fax service and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime
- Computer help from volunteers
- Microfiche / microfilm reader
- 'Refer' access to other local reference libraries
- Learndirect courses – Monday to Friday

| Hastings | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Current opening hours | 9:30 - 18:00 | 9:30 - 18:30 | 9:30 - 13:00 | 9:30 - 18:30 | 10:30 - 18:30 | 9:30 - 17:00 |
| Proposed opening hours | 10:00 - 17:00 | 10:00 - 17:00 | 10:00 - 13:00 | 10:00 - 18:00 | 10:00 - 17:00 | 10:00 - 17:00 |

Please note: The Brassey will be closing in the spring of 2016 for around 12 months, to allow major refurbishment works to take place. Details of temporary library services in Hastings will be advertised shortly. Residents will also be able to use any other East Sussex library as well as the E-library during the refurbishment period.

Heathfield Library

Location:

21 High Street, Heathfield, East Sussex TN21 8LU

Services available at this library:

- Books, Audiobooks, DVDs and music CDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier, fax service and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime and Storytime
- Microfiche reader
- Community Help Point

| Heathfield | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|--------------|---------------|-----------|---------------|---------------|---------------|
| Current opening hours | 9:30 - 13:00 | 9:30 - 17:00 | closed | 9:30 - 19:00 | 10.30 - 17:00 | 9:30 - 13:00 |
| Proposed opening hours | closed | 10:00 - 17:00 | closed | 11:00 - 18:00 | 10:00 - 16:00 | 10:00 - 13:00 |

Hollington Library

Location:

96 Battle Road, St Leonards on Sea, East Sussex TN37 7AG

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities

| Hollington | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|-------------------------------|------------------------------|-----------|-------------------------------|---------------|-------------------------------|
| Current opening hours | 9:30 - 13:00 14:00 - 17:30 | 9:30 - 13:00 14:00 -17:30 | closed | 9:30 - 13:00 14:00 - 17:30 | 09:30 - 13:00 | 9:30 - 13:00 14:00 - 16:00 |
| Proposed opening hours | 10:00 - 13:00 | 10:00 - 16:00 | closed | 10:00 - 17:00 | 10:00 - 13:00 | 10:00 - 13:00 |

Langney Library

Location:

Unit 3, Langney Shopping Centre, 110 Kingfisher Drive, Langney, East Sussex BN23 7RT

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime

| Langney | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|--------|---------------|-----------|---------------|---------------|---------------|
| Current opening hours | closed | 9:30 - 17:00 | closed | 9:30 - 17:00 | 9:30 - 14:00 | 9:30 - 17:00 |
| Proposed opening hours | closed | 10:00 - 17:00 | closed | 10:00 - 17:00 | 10:00 - 13:00 | 10:00 - 13:00 |

Lewes Library

Location:

Styles Field, Friars Walk, Lewes, East Sussex BN7 2LZ

Services available at this library:

- Books, Audiobooks, DVDs, music CDs and music scores
- Disabled access
- Free computer, internet and Wi-Fi access
- Display facilities
- Reference and local history materials
- Regular library events: Rhymetime, Storytime and Get into Reading
- Photocopier, fax service and printing
- Computer help from volunteers
- Bus pass applications verified and forwarded
- ScanPro (microfilm scanner / reader)
- Choice ID and 3i-D (discounts and ID for young people)
- Sibelius (music notation software)
- iGo (access to leisure activities for young people with disabilities or special needs)

| Lewes | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------------|--------------|---------------|---------------|---------------|
| Current opening hours | 9:30 - 19:00 | 10:30 - 17:00 | 9:30 - 13:00 | 9:30 - 19:00 | 9:30 - 17:00 | 9:30 - 17:00 |
| Proposed opening hours | 10:00 - 14:00 | 10:00 - 17:00 | closed | 10:00 - 18:00 | 10:00 - 17:00 | 10:00 - 17:00 |

Mayfield Library

Location:

Mayfield CE School, Fletching Street, Mayfield, East Sussex TN20 6TA

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer and internet access (Wi-Fi expected by February 2016)
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities

| Mayfield | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------------|-----------|---------------|--------|---------------|
| Current opening hours | 11:00 - 13:00 | 14:30 - 18:00 | closed | 14:30 - 18:00 | closed | 10:00 - 13:00 |
| Proposed opening hours | closed | 13:30 - 17:00 | closed | 13:30 - 18:00 | closed | 10:00 - 13:00 |

Newhaven Library

Location:

36-38 High Street, Newhaven, East Sussex BN9 9PD

Services available at this library:

- Books, Audiobooks, and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime
- Computer help from volunteers
- Meeting rooms for hire

| Newhaven | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------------|-----------|---------------|---------------|---------------|
| Current opening hours | 9:30 - 16:30 | 9:30 - 16:30 | closed | 9:30 - 16:30 | 9:30 - 16:30 | 9:30 - 16:30 |
| Proposed opening hours | 10:00 - 13:00 | 10:00 - 16:30 | closed | 10:00 - 16:30 | 13:00 - 16:30 | 10:00 - 16:30 |

Ore Library

Location:

Old London Road, Ore, Hastings, East Sussex TN35 5BP

Services available at this library:

- Books, Audiobooks, and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities

| Ore | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|--------|-------------------------------|--------------------------------|----------|--------------------------------|-------------------------------|
| Current opening hours | closed | 9:30 - 13:00 14:00 - 17:00 | 9:30 - 13:00 14:00 - 17:00 | closed | 9:30 - 13:00 14:00 - 17:00 | 9:30 - 13:00 14:00 - 17:00 |
| Proposed opening hours | closed | 12:30 - 17:00 | 10:00 - 13:00 14:00 - 17:00 | closed | 10:00 - 13:00 14:00 - 17:00 | 10:00 - 13:00 |

Peacehaven Library

Location:

Meridian Centre, Peacehaven, East Sussex BN10 8BB

Services available at this library:

- Books, Audiobooks, DVDs and music CDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier, fax service and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime
- Computer help from volunteers
- Citizen Advice Bureau sessions every Tuesday
- Meeting rooms for hire

| Peacehaven | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|--------------|---------------|---------------|---------------|---------------|---------------|
| Current opening hours | 9:30 - 13:00 | 9:30 - 17:00 | 9:30 - 13:00 | 9:30 - 19:00 | 10:30 - 17:00 | 9:30 - 16:30 |
| Proposed opening hours | closed | 10:00 - 15:00 | 10:00 - 13:00 | 10:00 - 18:00 | 10:00 - 16:00 | 10:00 - 16:00 |

Pevensey Bay Library

Location:

Wallsend House, Richmond Road, Pevensey Bay, East Sussex BN24 6AU

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer and internet access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Limited disabled access – library entrance has steps
- Display facilities
- Regular library events: Children’s reading group

| Pevensey | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|-------------------------------------|--------|--------------------------------|-----------|--------------------------------|--------------------------------|---------------|
| Pevensey Bay current opening hours | closed | 10:00 - 12:30 14:00 - 17:30 | closed | 10:00 - 12:30 14:00 - 17:30 | 10:00 – 12:30 14:00 - 17:30 | 10:00 - 12:00 |
| Pevensey Bay proposed opening hours | closed | 14:00 - 17:00 | closed | 10:00 - 12:30 14:00 - 16:00 | 10:00 - 16:00 | 10:00 - 13:00 |

Please note: Pevensey Bay Library has temporarily closed due to extensive flooding. In the meantime, St Wilfrid’s Church Hall, in Eastbourne Road, is offering a small range of popular books for residents to borrow between 10am and 12pm Monday to Saturday and at any other times the hall is in use. Residents are also able to use Hampden Park, Langney, Eastbourne central library or any other East Sussex library, as well as the E-library, as alternatives.

Polegate Library

Location:

Windsor Way, Polegate, East Sussex BN26 6QF

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer and internet access (Wi-Fi expected by February 2016)
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime and Music and Storytime
- Health visitor drop-in sessions for families with children under five on Wednesdays

| Polegate | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|-------------------------------|--------------------------------|-----------|---------------|-------------------------------|--------------------------------|
| Current opening hours | 9:30 - 13:00 14:00 - 17:00 | 9:30 - 13:00 14:00 - 17:30 | closed | 9:30 - 13:00 | 9:30 - 13:00 14:00 - 17:00 | 9:30 - 16:00 |
| Proposed opening hours | 12:30 - 17:00 | 10:00 - 13:00 14:00 - 17:00 | closed | 10:00 - 13:00 | 10:00 - 13:00 | 10:00 - 13:00 14:00 - 17:00 |

Ringmer Library

Location:

Cecil Gates Room, The Village Hall, Lewes Road, Ringmer, Lewes, East Sussex BN8 5QH

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Regular library events: Storytime
- Computer help from volunteers

| Ringmer | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|--------|---------------|--------------|---------------|--------|----------|
| Current opening hours | closed | 15:00 - 18:00 | 9:00 - 12:00 | 13:30 - 16:30 | closed | closed |
| Proposed opening hours | closed | 13:30 - 17:00 | closed | 13:30 - 18:00 | closed | closed |

Rye Library

Location:

30 High Street, Rye, East Sussex BN31 7JF

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime
- Microfiche reader
- Community help point
- Registration Service by appointment
- Citizen Advice Bureau sessions on Tuesday

| Rye | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|----------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Rye current opening hours | 09:00 - 17:30 | 9:00 - 17:30 | 10:00 - 17:30 | 9:00 - 17:30 | 9:00 - 17:30 | 9:00 - 17:00 |
| Rye proposed opening hours | 10:00 - 13:00 | 10:00 - 17:00 | 10:00 - 16:00 | 10:00 - 17:00 | 10:00 - 17:00 | 10:00 - 17:00 |

Seaford Library

Location:

Warwick House, 15-17 Sutton Park Road, Seaford, East Sussex BN25 1QX

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime, Storytime and Books Beyond Words
- Computer help from volunteers
- Roof garden and study space
- Careers Advice fortnightly on Tuesday 1.30pm-4.30pm
- Meeting rooms for hire

| Seaford | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Current opening hours | 9:30 - 17:00 | 9:30 - 17:00 | 9:30 - 17:00 | 9:30 - 17:00 | 9:30 - 17:00 | 09:30 - 17:00 |
| Proposed opening hours | 14:00 - 17:00 | 10:00 - 17:00 | 10:00 - 13:00 | 10:00 - 17:00 | 10:00 - 17:00 | 10:00 - 16:30 |

Uckfield Library

Location:

Library Way, High Street, Uckfield, East Sussex BN22 1AR

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier, fax service and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime and Storytime
- Computer help from volunteers
- Microfiche reader
- Registration Service Tuesday mornings
- Meeting rooms for hire

| Uckfield | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Current opening hours | 9:30 - 13:00 | 09:30 - 17:30 | 9:30 - 19:00 | 9:30 -17:30 | 10:00 - 19:00 | 9:30 - 16:00 |
| Proposed opening hours | 10:00 - 13:00 | 10:00 - 16:30 | 14:00 - 16:30 | 10:00 - 18:00 | 10:00 - 16:30 | 10:00 - 16:30 |

Wadhurst Library

Location:

High Street, Wadhurst, East Sussex TN5 6AP

Services available at this library:

- Books, Audiobooks, DVDs and music CDs
 - Free computer, internet and Wi-Fi access
 - Reference and local history materials
 - Photocopying and printing
 - Bus pass applications verified and forwarded
 - Choice ID and 3i-D (discounts and ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
 - Disabled access
 - Display facilities
 - Regular library events: Rhymetime

| Wadhurst | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|---------------|---------|---------------|---------------|---------------|---------------|
| Current opening hours | 14:00 - 16:30 | closed | 10:00 - 12:30 | 14:00 - 16:30 | 14:00 - 16:30 | 10:00 - 12:30 |
| Proposed opening hours | 14:00 - 16:30 | closed | 10:00 - 13:00 | closed | 14:00 - 16:30 | 10:00 - 13:00 |

Willingdon Library

Location:

Coppice Avenue, Lower Willingdon, Eastbourne, East Sussex BN20 9PN

Services available at this library:

- Books, Audiobooks and DVDs
- Free computer, internet and Wi-Fi access
- Reference and local history materials
- Photocopier and printing
- Bus pass applications verified and forwarded
- Choice ID and 3i-D (discounts and proof of ID for young people)
- iGo (access to leisure activities for young people with disabilities or special needs)
- Disabled access
- Display facilities
- Regular library events: Rhymetime

| Willingdon | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|------------------------|-------------------------------|---------|-------------------------------|-------------------------------|--------------------------------|---------------|
| Current opening hours | 9:30 - 12:00 14:00 - 17:00 | closed | 9:30 - 12:00 14:00 - 17:00 | 9:30 - 12:00 14:00 - 17:00 | 9:30 - 12:00 13:00 - 17:00 | 9.30 - 12.30 |
| Proposed opening hours | 10:00 - 13:00 | closed | 10:00 12:00 14:00 - 17:00 | 14:00 - 17:00 | 10:00 - 12:00 14:00 - 17:00 | 10:00 - 13:00 |

