

## The Keep Opening Hours Public Consultation 2020

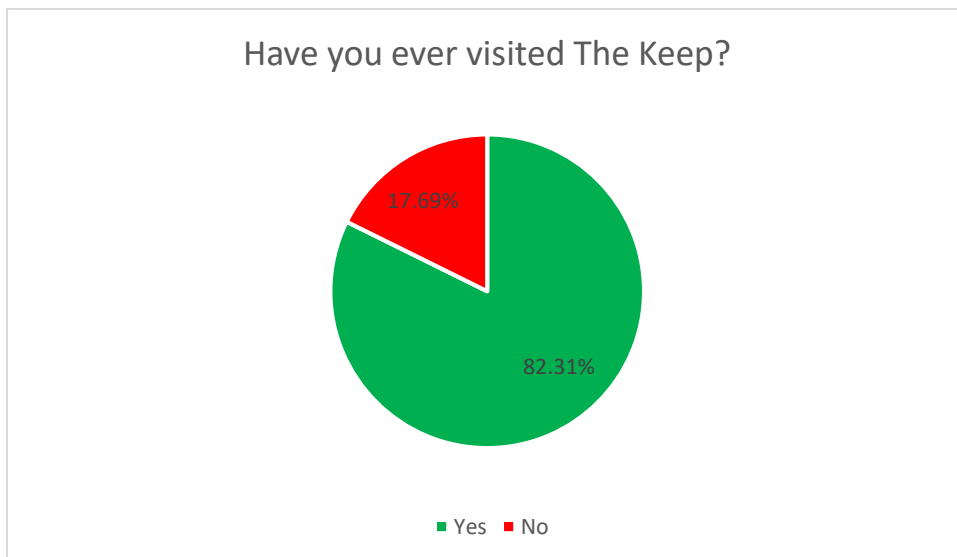
### Summary

The public consultation questionnaire, from which the data below has been gathered, was available online and in hard copy from 14 September to 25 October 2020.

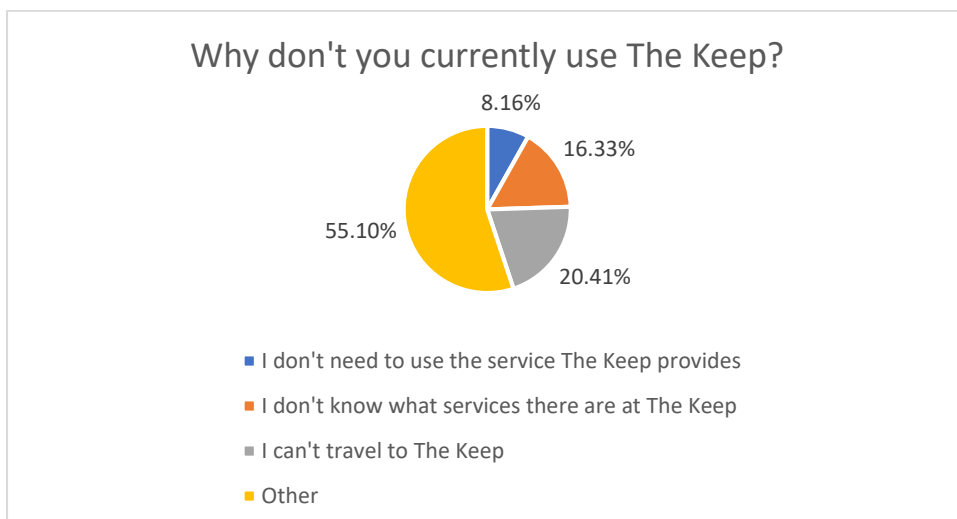
The survey was designed to enhance understanding of who our visitors are, the timing, frequency and duration of their visits and what activities and tasks they are completing when visiting The Keep. Additionally, this survey explicitly asked whether the proposed reduction of opening hours would impact users' ability to visit The Keep.

277 surveys were completed. 96% were submitted online via the East Sussex Consultation Hub. However, paper copies were available in the building and upon request by contacting the project team.

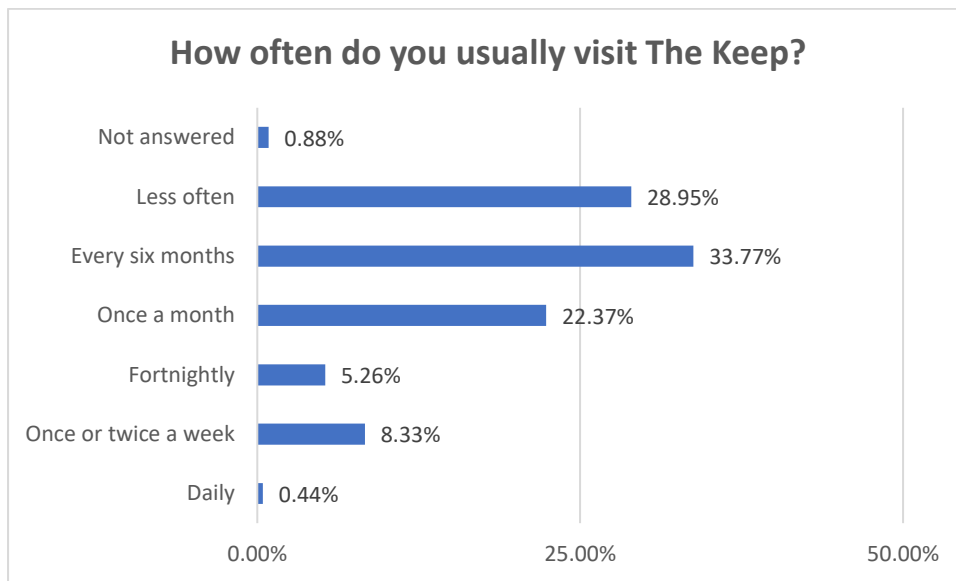
#### 1) Have you ever visited The Keep?



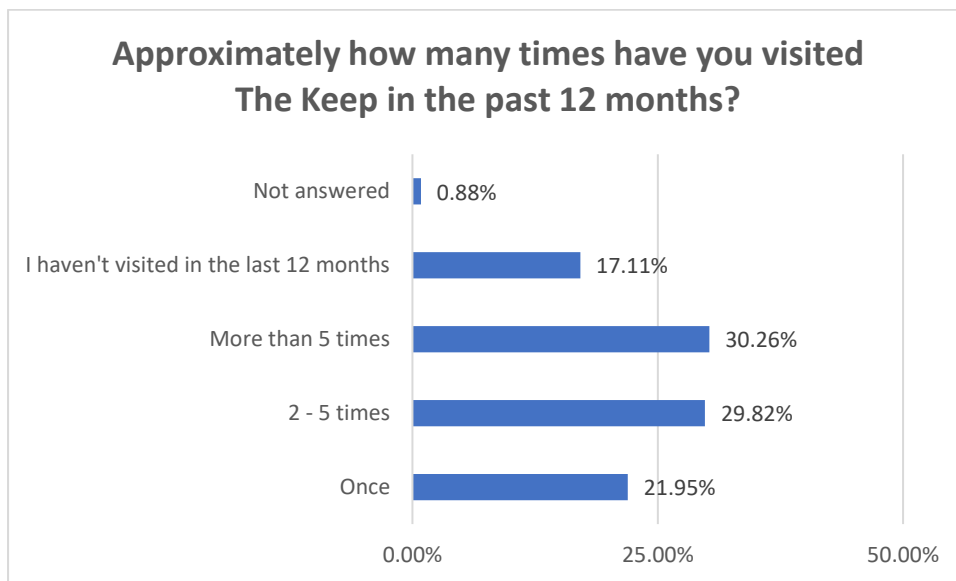
#### 2) Why don't you currently use The Keep?



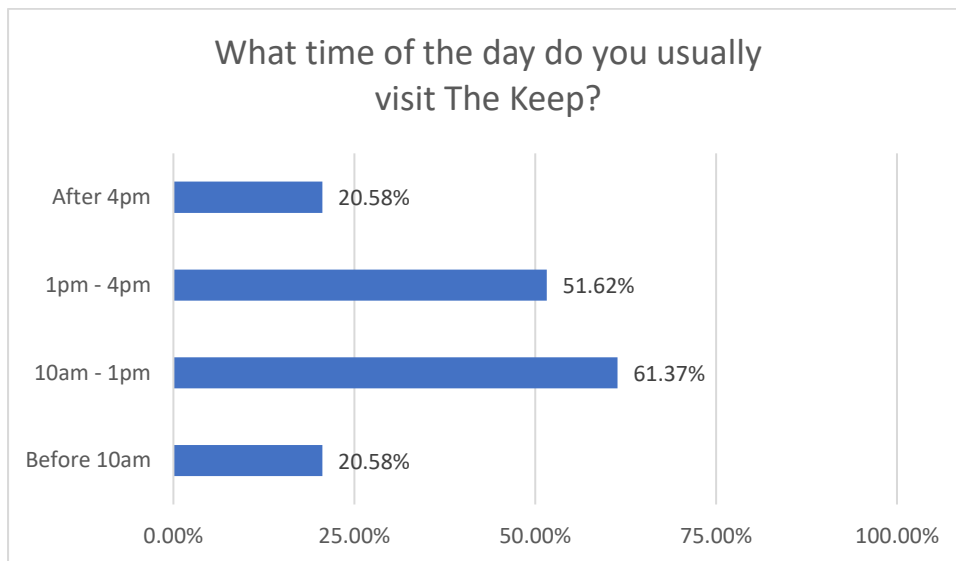
### 3) How often do you usually visit The Keep?



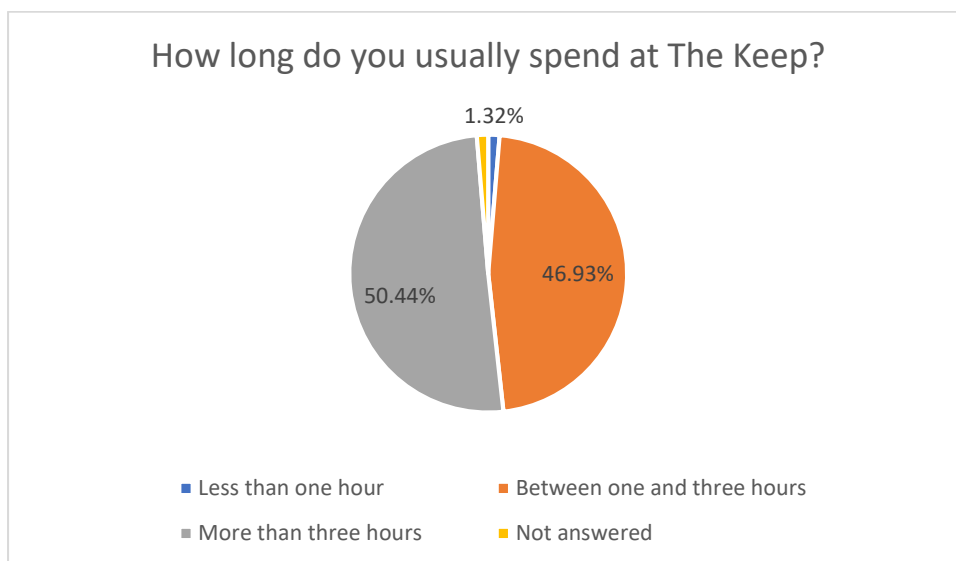
### 4) Approximately how many times have you visited The Keep in the past 12 months?



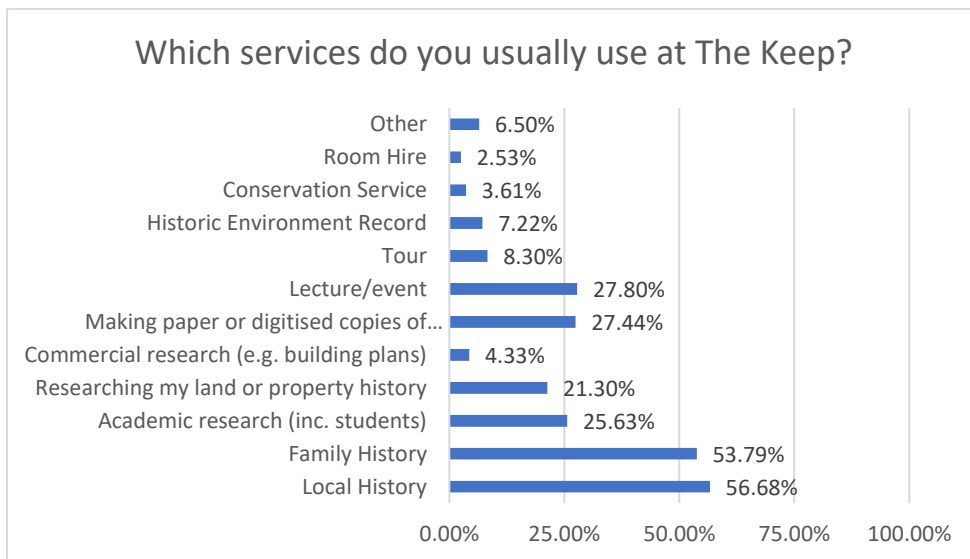
5) What time of day do you usually visit The Keep? (Select all that apply)



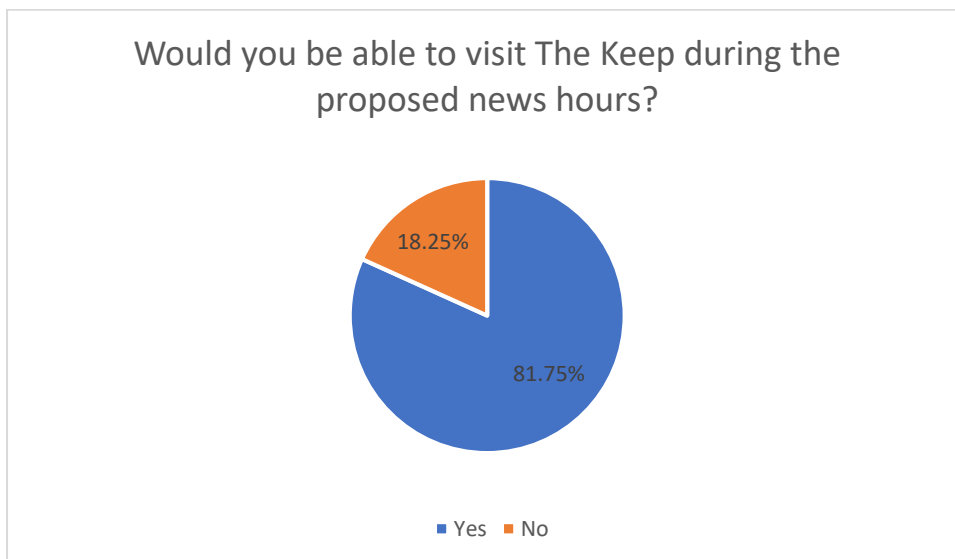
6) How long do you usually spend at The Keep?



7) Which services do you usually use at The Keep? (Select all that apply)



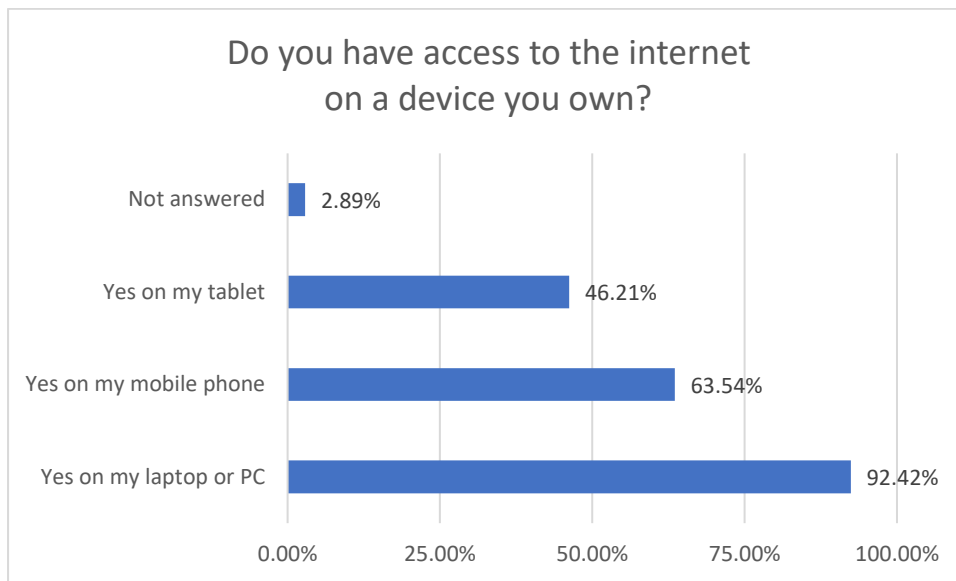
8) Would you be able to visit The Keep during the proposed new hours, shown above?



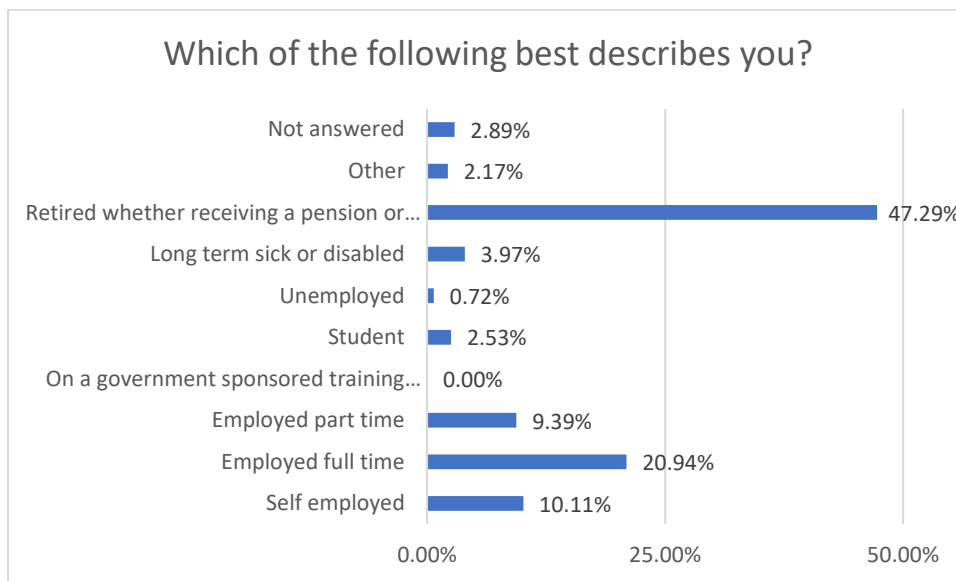
9) If you have any other comments or suggestions about our proposed reduction in opening hours, please use the space below to tell us about them. Please also tell us if you have any different suggestions about how we could make the required savings, other than by reducing opening hours.

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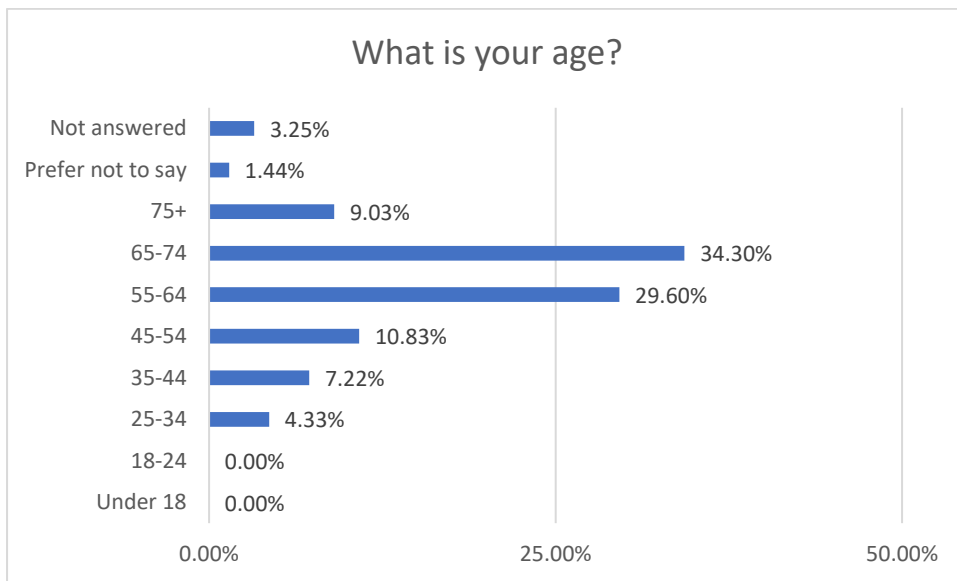
10) Do you have access to the internet on a device you own? (Select all that apply)



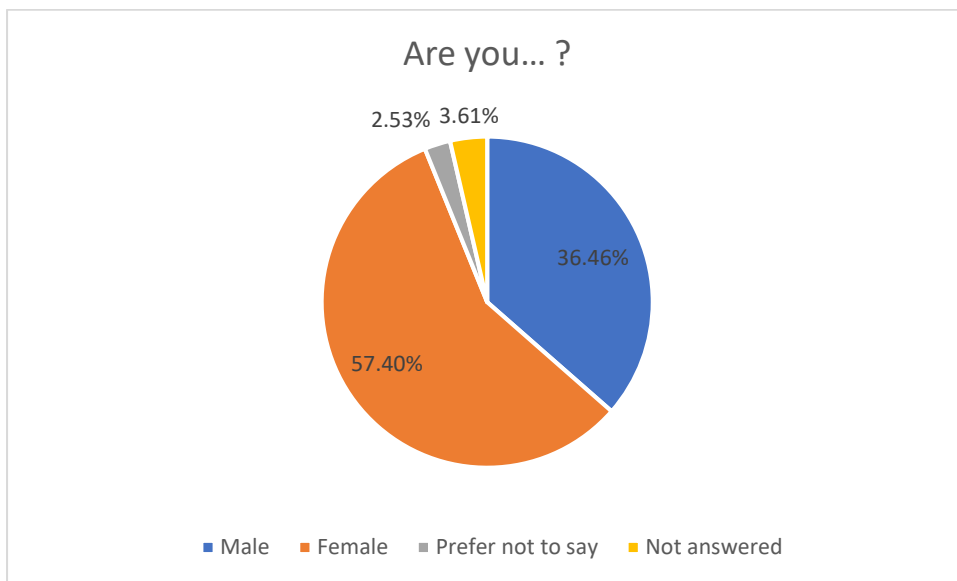
11) Which of the following best describes you?



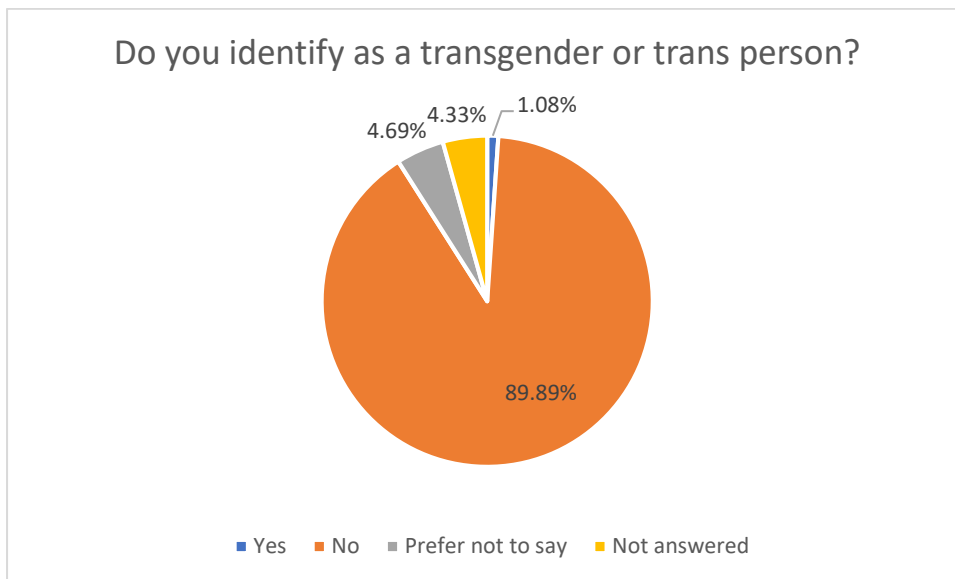
### 12) What is your age?



### 13) Are you...?

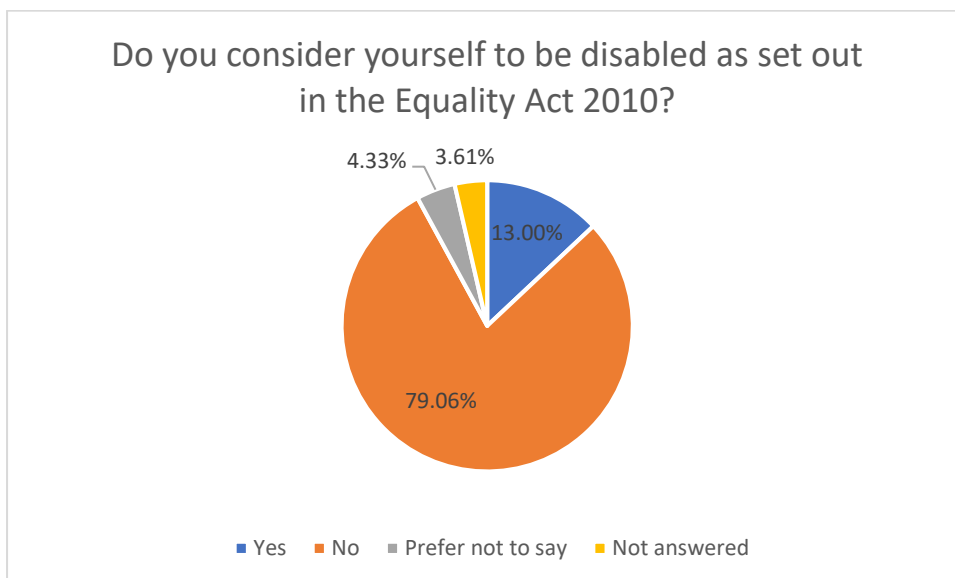


14) Do you identify as a transgender or trans person?

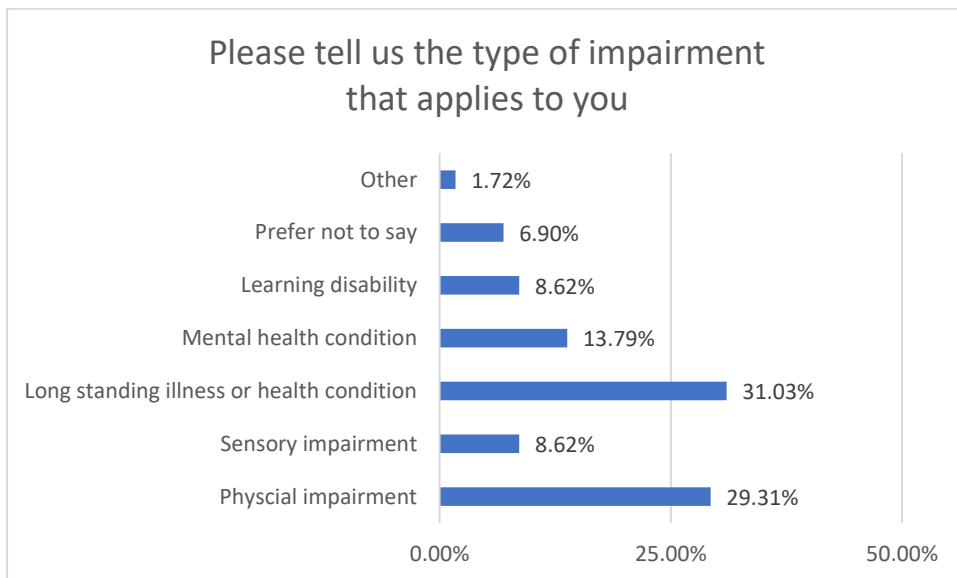


15) The Equality Act 2010 describes a person as disabled if they have a longstanding physical or mental condition that has lasted or is likely to last at least 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day to day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS, for example) are considered to be disabled from the point that they are diagnosed.

Do you consider yourself to be disabled as set out in the Equality Act 2010?

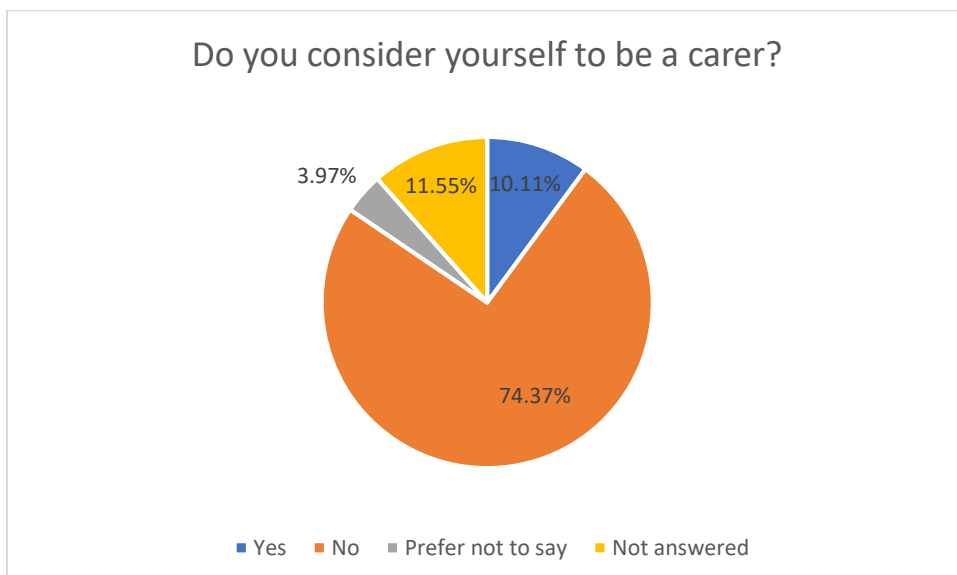


16) If you answered yes to Q15, please tell us the type of impairment that applies to you. You may have more than one type of impairment, so please select all that apply. If none of these apply to you, please select other and give brief details of the impairment you have.



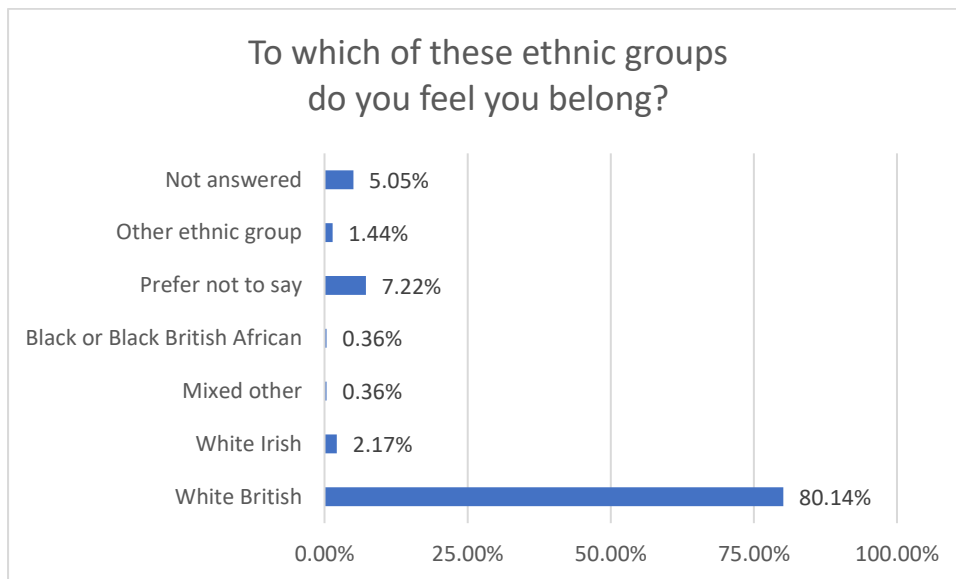
17) A carer spends a significant proportion of their life providing unpaid support to family or potentially friends. This could be caring for a relative, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems. [Carers at the Heart of 21<sup>st</sup> Century Families and Communities, 2008]

Do you consider yourself to be carer?

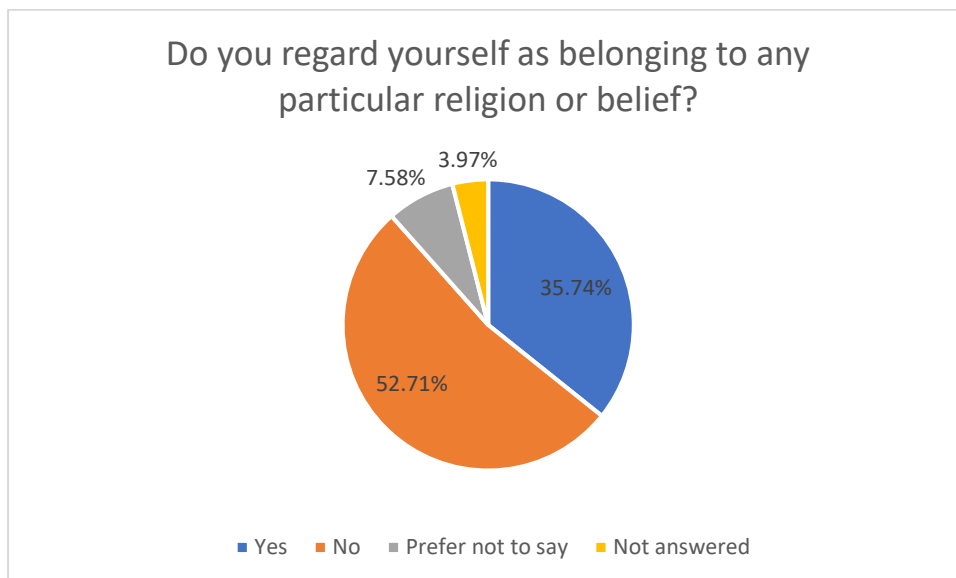




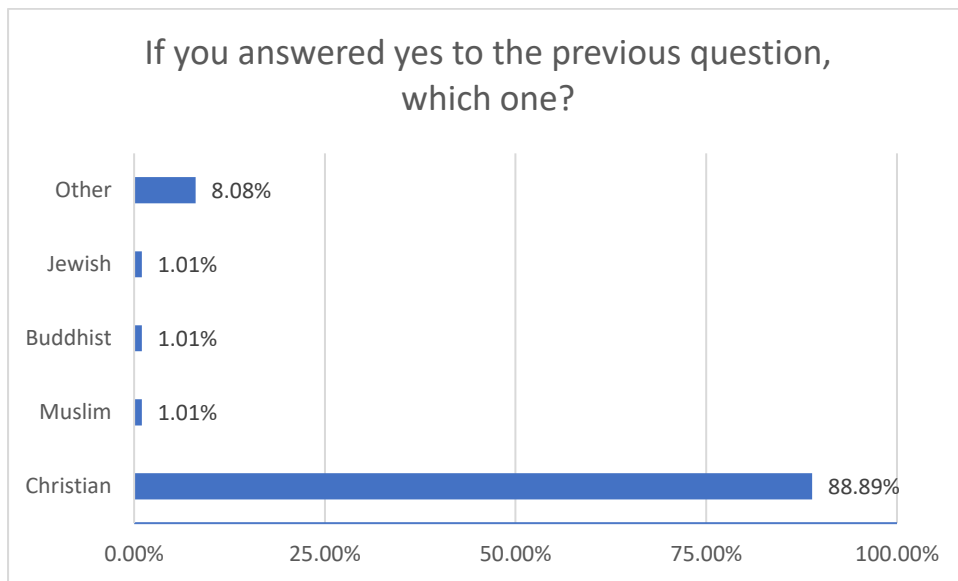
18) To which of these ethnic groups do you feel you belong?



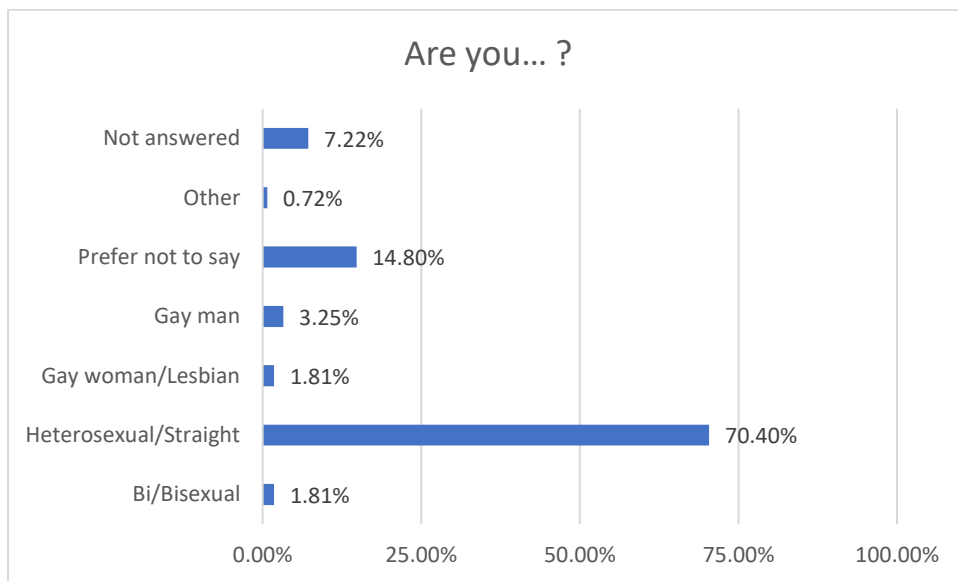
19) Do you regard yourself as belonging to any particular religion or belief?



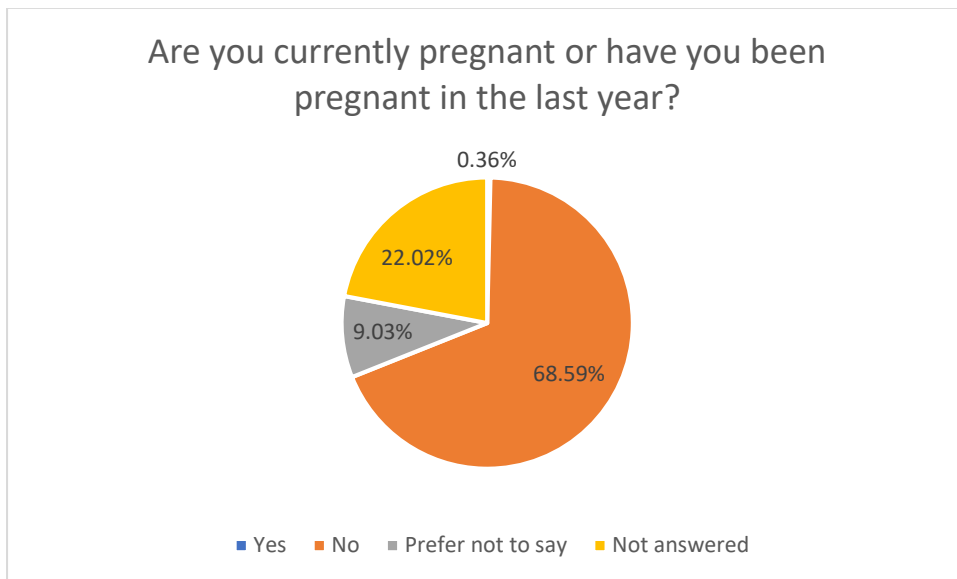
20) If you answered yes to the previous question, which one?



21) Are you... ?



22) Are you currently pregnant or have you been pregnant in the last year?



23) Are you married or in a civil partnership?

